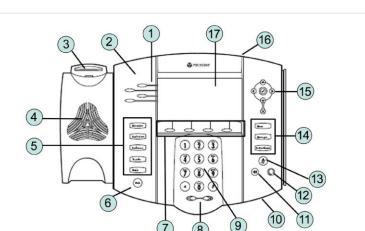


# POLYCOM<sup>®</sup>IP500/600



- Line Indicators 1.
- 2. Line / Speed Dial 9.
- Hookswitch
- Speaker 4.
- Feature Keys
- 6. Hold
- Soft Keys
- Volume Keys 8.
- Dial Pad 10. Hands-Free
- Microphone 11. Speakerphone
- 12. Headset
- 13. Microphone Mute
- 14. Feature Keys 15. Display
- Control Keys
- 16. Message Indicator
- 17. Graphic Display



# CALL HOLD AND RESUME

- · Call Hold: During a call press the Hold feature key or the "Hold" soft key
- · Call Resume: Press the Hold feature key or the "Resume" soft key to resume the call



## CONFERENCE CALL

- Call the first party
- Press the Conference feature key or press the "More" soft key, then the "Confrnc" soft key. This will place the first call on hold
- Place a call to the second party
- Once the second party answers, press the Conference feature key or the "Confrnc" soft key again to join all parties in the conference



# CALL TRANSFER

- · During a call, press the Transfer feature key or the "Trnsfer" soft key. This will place the active call on hold
- · Place a call to the number to which you want to transfer the call
- · After speaking to the second party, press the Transfr feature key again or the "Transfr" soft key to complete the transfer

# BLIND TRANSFER

- While on a call, press the "Trnsfer" soft key or the Transfer feature key
- Press the "Blind" soft key
- Dial the extension or phone number that you desire to transfer to
- Press the "Send" soft key to send the call immediately or wait until it sends automatically



- Press the Messages feature key
- Enter in default Password
- 3. Enter in New Password
- 4. Re-enter in New Password
- Record your name 5.
- Press 1 to Access your voice mailbox 6.
- Press 3 to record your no answer greeting
- Listen to prompts to record your greeting



## CALL PARK

- From the idle screen, press the "More" soft key.
- 2. Then press the "Call Prk" soft key.
- 3. Dial the Extension number of the person you are parking the call for followed by the "#" key.
- Then notify the caller they have a call parked

#### To retrieve a parked call:

- 1. From the idle screen, press the "More" soft key
- 2. Then press the "PrkRtv" soft key.
- Enter the Extension number where the call was parked
- 4. Press Enter to be connected to the caller.



### CALL LISTS

# Display Control Keys

- Speed Dials
- 2. Received Calls
- 3. Missed Calls
- Placed Calls



# TRANSFER TO VOICEMALL

#### While on a call:

- 1. Press "more" soft key
- Press "Xfer 2 VM"
- 3. Enter in extension and press "Enter" soft key